



# Considering the Postal Platform in the Digital Age

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Presentation to the U.S. Postal Service,  
Office of Inspector General Roundtable

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# Fundamental Considerations Moving Forward

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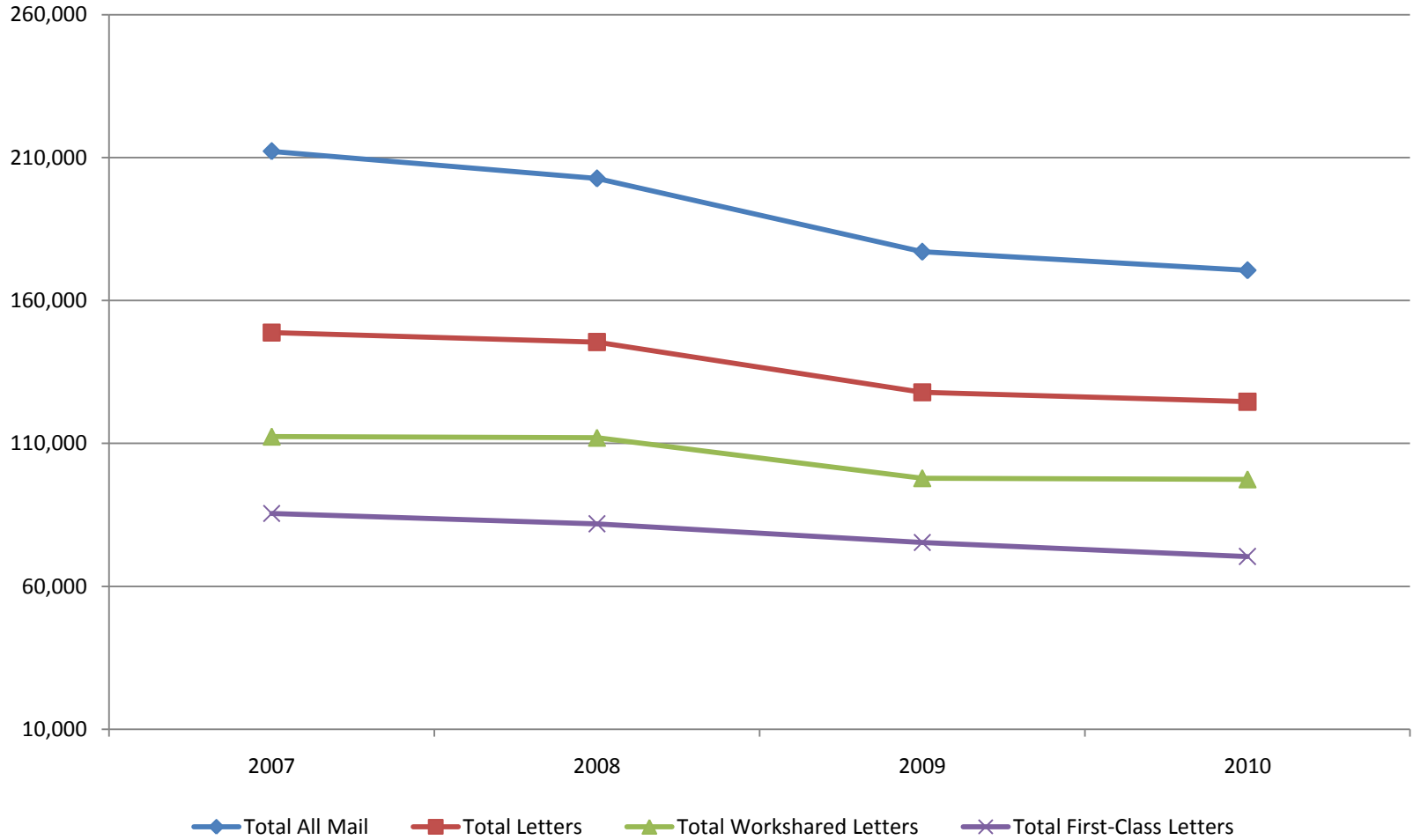
Ground Rules Must Be Fair for Monopoly Consumers

The Greater the Shift, the More Profound the Implications for Users of the Mail

Do Core Competencies Hold Future Promise?

# USPS Letter Mail Volume Fiscal Years 2007-2010

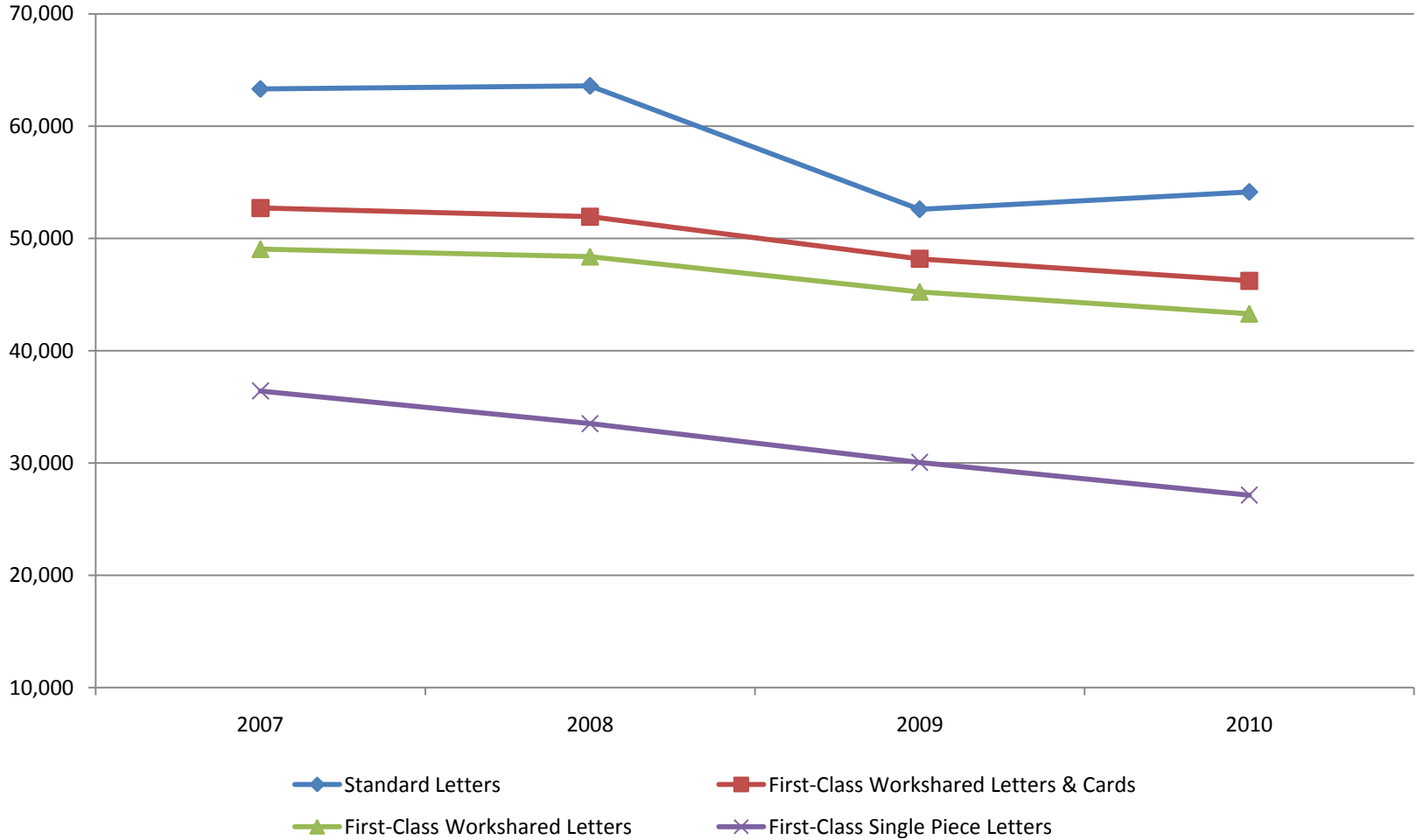
(Pieces in Millions)



Source: Postal Regulatory Commission data

# USPS Letter Mail Volume Fiscal Years 2007-2010

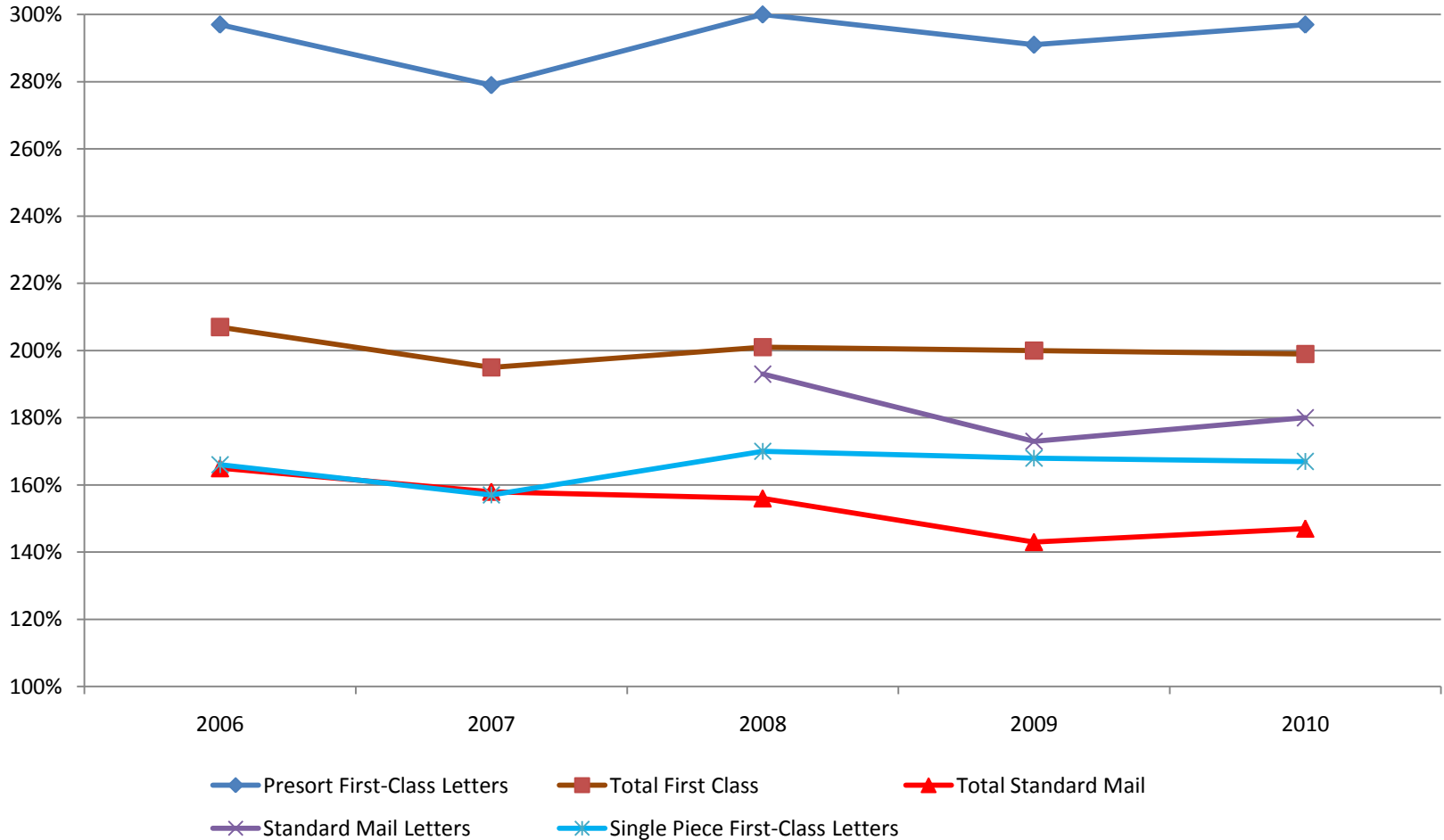
(Pieces in Millions)



Source: Postal Regulatory Commission data

# Cost Coverage for Classes and Subclasses of Mail, 2006-2010

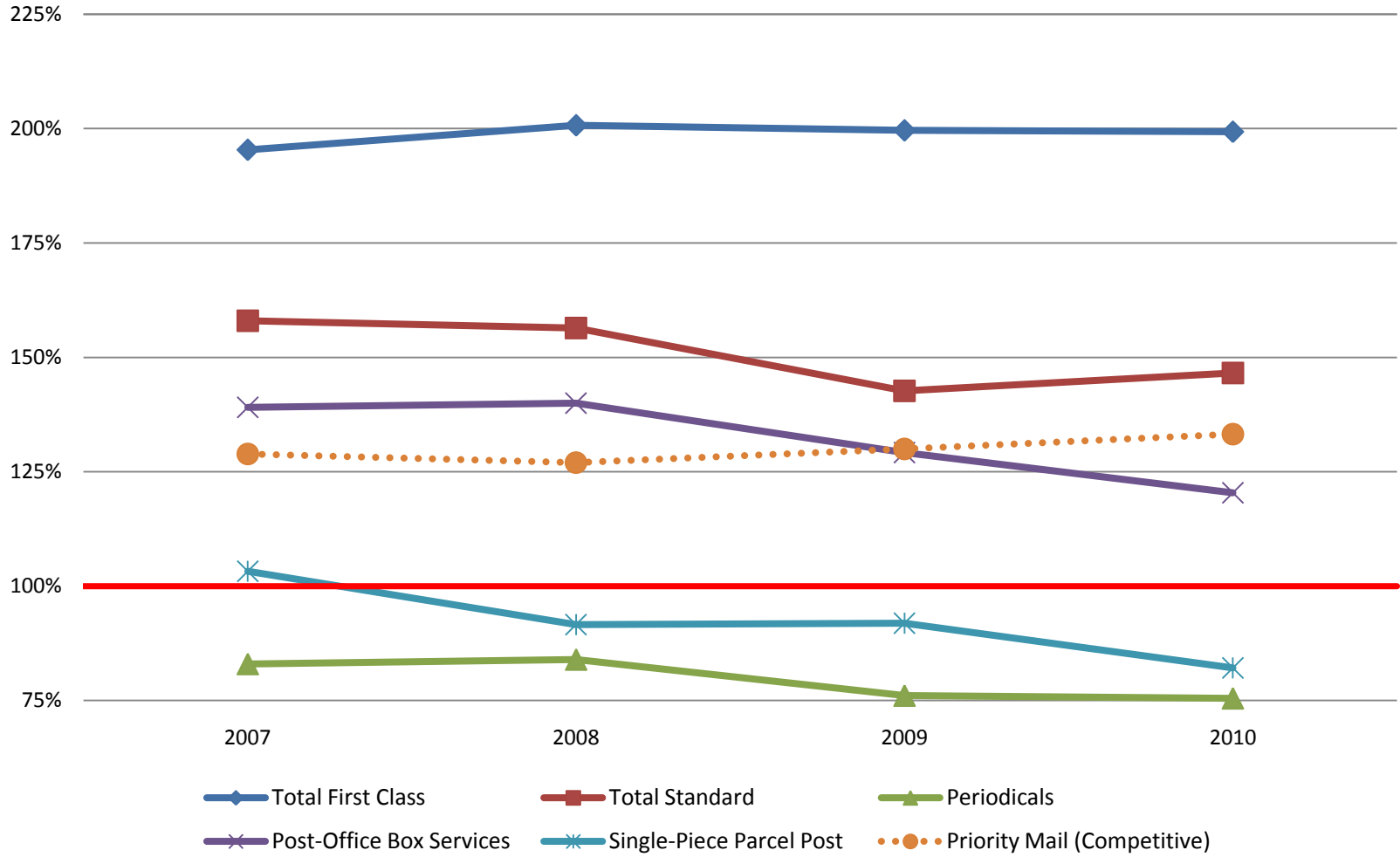
(Percent)



Source: USPS Public Cost and Revenue Analysis

# Cost Coverage By Category Over Time

(Percent)



Source: USPS Public Cost and Revenue Analysis

# ***Practical Barriers to ePost Acceptance by Consumers***

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Digital Divide for Older, Poorer,  
Unemployed Americans

Complications Extending Federal Mail  
Protections to Online Environment

Expensive Failure a Strong Possibility

# ***Postal Core Competencies As Add-On Services?***

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Time to Reinstate Special Delivery?

Rural Route Doorstep Service

Cluster-Box-to-Front-Door



# ***Government Needs for Postal Cooperation***

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Schools: Research Documents Case for Better, Timely Information to Parents of 49 million students

Municipal Governments: Increase Service, Streamline Interactions, Eliminate Duplication

Access to Agencies: DMV Wait Times Over An Hour in Major Cities

***Thank You!***

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