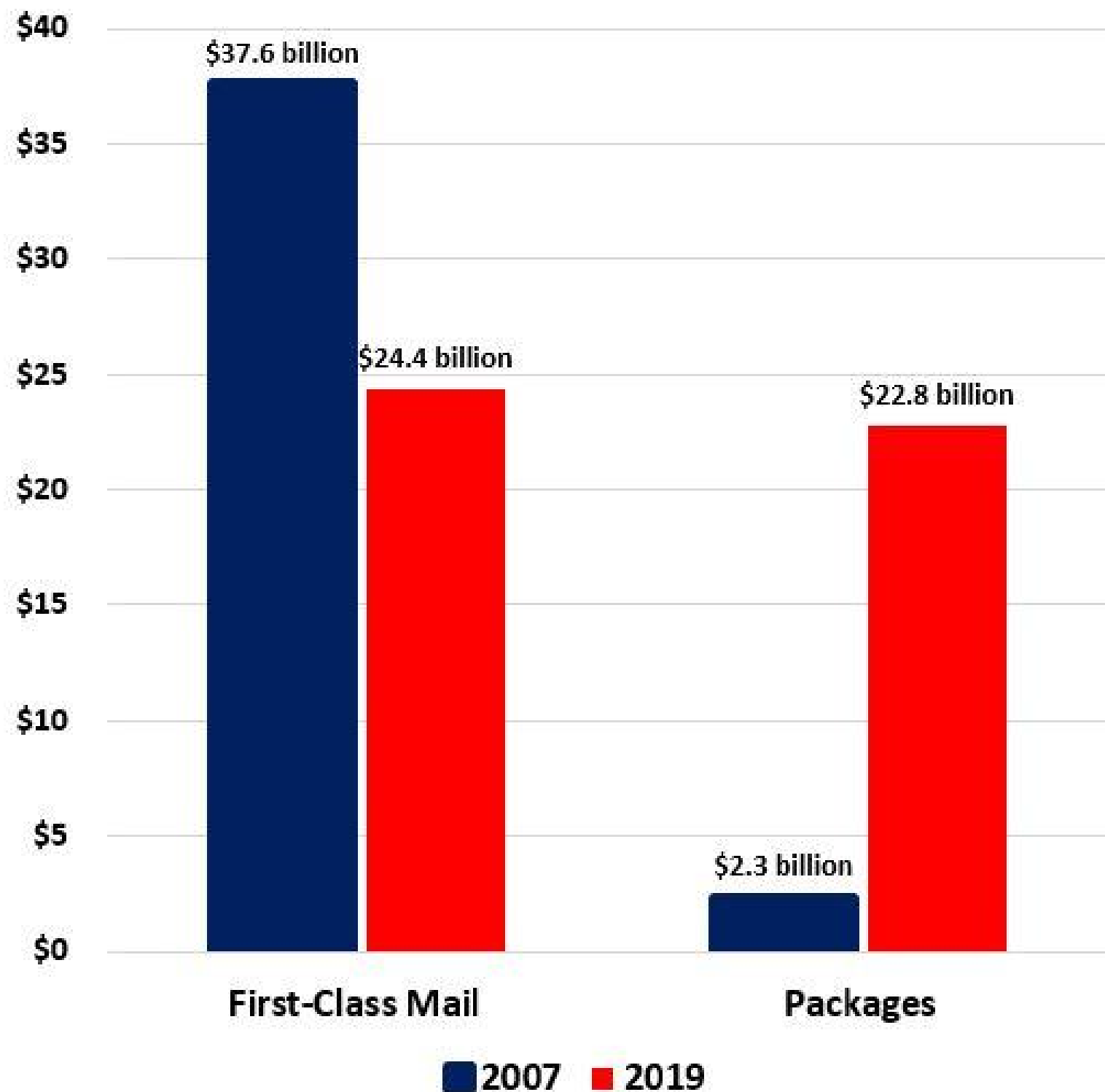
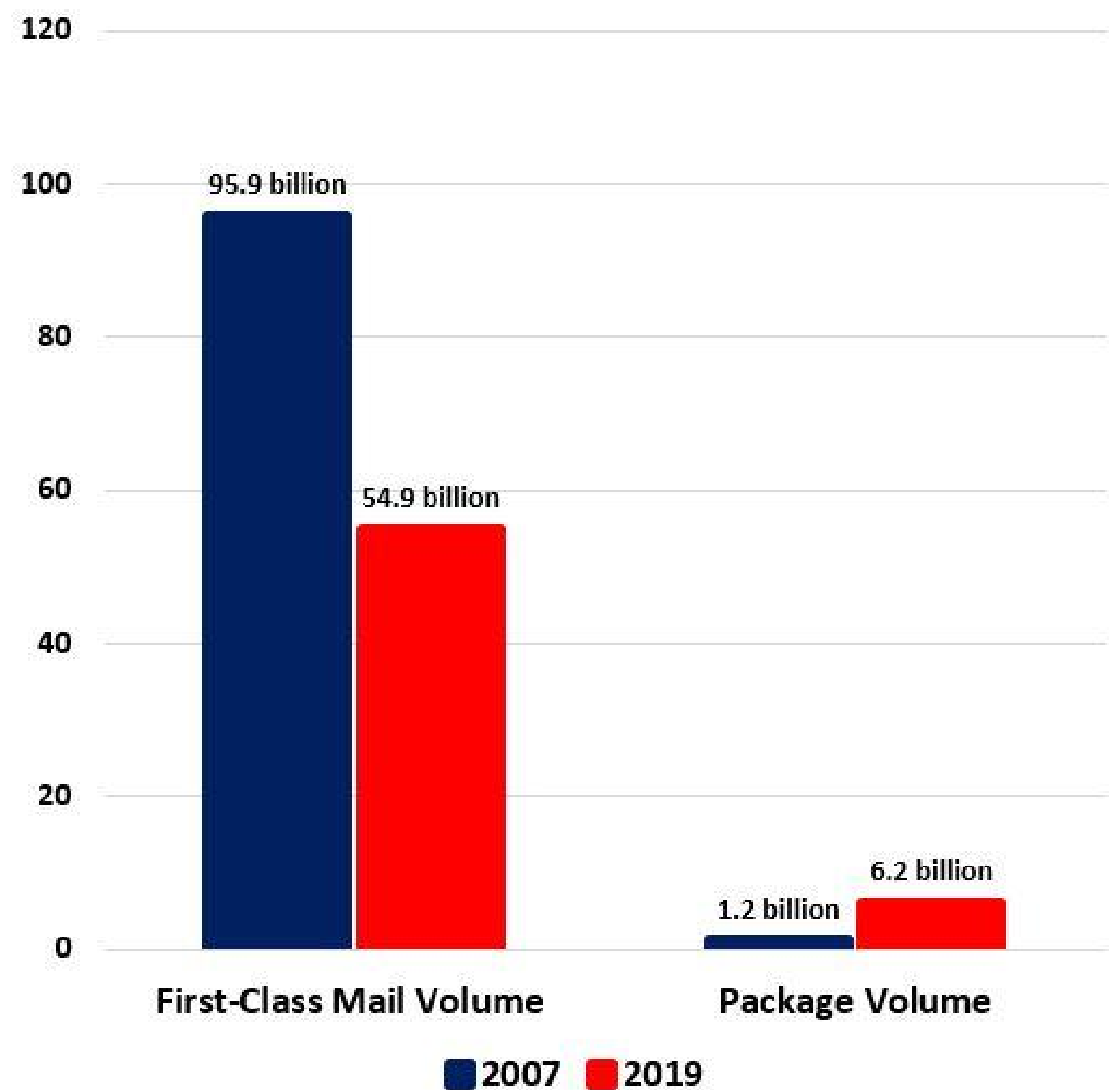


U.S. Postal Service: Breaking Up With First-Class Mail, Chasing Packages

USPS Revenues: 2007 vs. 2019
(in billions per year)



USPS Volumes: 2007 vs. 2019
(in billions per year)



First-Class Mail Service Standards Continually Not Met
Target: 96.0% On-Time Delivery

Year	Actual
2016	92.34%
2017	93.29%
2018	92.07%
2019	92.02%
2020 (Q1)	90.37%
2020 (Q2)	92.18%
2020 (Q3)	90.82%

Package Service Standards Reported Just Once
Extraordinary 99.55%+ On-Time Delivery

Parcel Select	
Period	Met Service Standard
First Quarter 2016	99.55%
First Quarter 2017	99.75%

Key Takeaways

- Despite much lower volume and excess capacity, **first-class mail service is deteriorating**
- **Mail is supposed to be prioritized** by the U.S. Postal Service per Title 39 of the U.S. Code on Postal Policy – **it apparently is not**
- **With mail-in voting critical**, Congress should scrutinize the Postal Service to **make sure it prioritizes letter mail delivery over packages** and make this information public